

# YOUR NEW AND IMPROVED BUS SERVICE

operating in the Northwest Downlands area of West Berkshire

## West Berkshire COMMUNITY CONNECT



- Replacing the 5, 5a and 5c services, your new service will operate on a pre-bookable on-demand basis. You will be able to travel between many designated pick-up and drop-off points in the Downlands area and travel into and from Newbury.

### HOW DOES YOUR SERVICE WORK?

You can book a journey using the passenger app. When you request a booking, our smart technology will match up your journey with any other passengers travelling in the same direction.

#### WB Community Connect

The app can be downloaded for free from the App or Google Play Stores.



#### To book a journey:

1. Download the app
2. Open and Sign Up as a new passenger
3. Select a day for travel
4. Request your pick-up point and destination point
5. Request your preferred departure or arrival time
6. State how many people will be travelling.

Journeys can be booked up to 7 days in advance and, subject to vehicle availability, as little as 30 minutes in advance.

The app will show your closest pick-up and alighting points for your trip and will also let you know the walking distance.

You will receive updates to confirm the exact arrival time of the bus and you can track the journey.

Don't worry if you do not have a smart phone, you can book journeys by:

Telephone: **01635 519650**

Email: **communityconnect@westberks.gov.uk**

*Phones and emails will be answered between the hours of 0900 to 1600 Monday to Friday.*

starts Monday **15<sup>th</sup>** January 2024

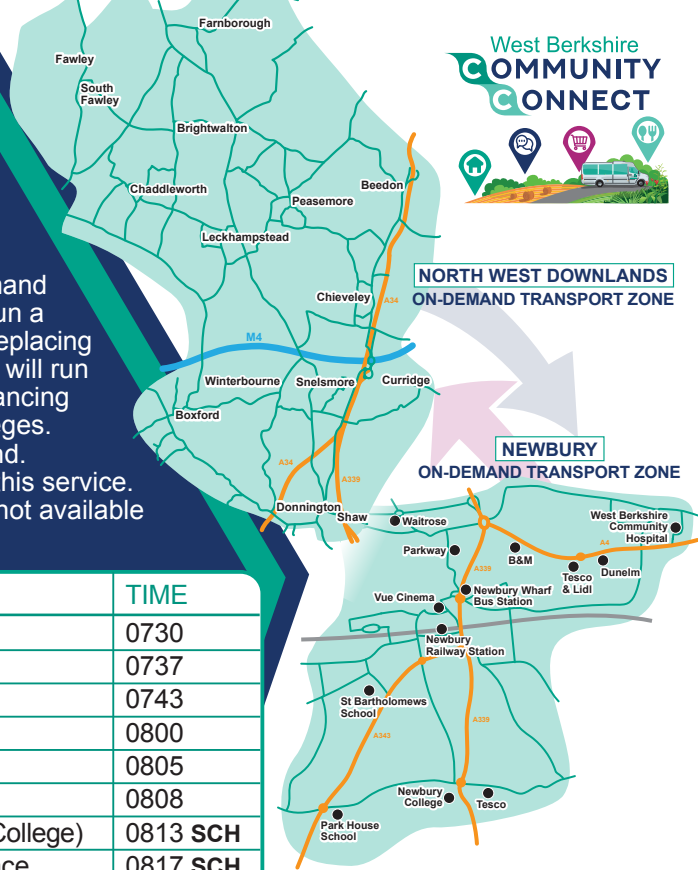


Funded by  
UK Government



# WEST BERKSHIRE CONNECT A TIMETABLED SERVICES

To compliment your new on-demand bus service we will continue to run a timetabled route in the morning replacing the 5 service, and in addition we will run an afternoon return journey enhancing the services to schools and colleges. This service will run all year round. You do not need to book to use this service. Tracking of timetabled routes is not available on the app.



LOCATION	TIME
<b>Brightwalton Village Hall</b>	0730
Leckhampstead Village Hall	0737
The Boxford (Bus Shelter)	0743
Donnington Square	0800
Newbury, Park Way	0805
<b>NEWBURY WHARF STOP H</b>	0808
Monks Lane East (for Newbury College)	0813 <b>SCH</b>
Park House School Rear Entrance	0817 <b>SCH</b>
<b>Buckingham Road, Andover Road</b>	0821 <b>SCH</b>

LOCATION	TIME
<b>Newbury College (College Bus Stop)</b>	1505 <b>SCH</b>
Park House School Rear Entrance	1510 <b>SCH</b>
Buckingham Road, Andover Road	1514 <b>SCH</b>
<b>NEWBURY WHARF BAY C</b>	1520
Newbury, Park Way	1524
Donnington Square	1529
The Boxford (Bus Shelter)	1536 <b>S</b>
Leckhampstead Village Hall	1546 <b>S</b>
Chaddleworth St Andrews School	1552 <b>S</b>
<b>Brightwalton Village Hall</b>	1600 <b>S</b>

## HOW MUCH WILL YOU PAY?

- **SINGLE**  
 Adult - **£2.00**  
 Child/Young Person – **£1.50**
- **RETURN**  
 Adult - **£4.00**  
 Child/Young Person - **£3.00**
- Concessionary Bus Passes will be accepted on the service after 0930 each day.
- Children under 5 travel for free.

S – Set down only stops.



- Child/Young Person fares are available for anyone under 16 (or 19th birthday if in full time education).
- Connect Tickets can be purchased on the vehicle.

We are committed to being accessible to everyone. If you require this leaflet in an alternative format or a translation, please call the Community Connect Team on **01635 519650** or email [communityconnect@westberks.gov.uk](mailto:communityconnect@westberks.gov.uk)